



TERMS AND CONDITIONS

How to Order:

- Place order by phone: 1-800-243-1969
9:00 a.m. – 5:00 p.m. EST
- Place order by fax anytime: 1-800-428-1951
- Place orders anytime via email to
Distributors@ThresholdSecurity.com
- Mail order to: THRESHOLD
P.O. Box 789, Farmington, CT 06034-0789

Pricing:

- A Reseller discount off manufacturer's list price will be applied to all Reseller orders, excluding shipping.
- Sales volumes will be reviewed annually to determine the discount.
- Prices and specifications are subject to change without notice

Credit Terms:

- The first order must be prepaid.
- Open credit is extended after the Credit Application has been submitted and approved.
- International orders require a wire transfer payment.
- Payment due Net 30 Days from date of invoice.
- For Orders over \$1,000, payment by check or bank wire only. For orders under \$1,000, payment by check, bank wire or credit card accepted.
- A 1.5% per month (18% annually), service charge will be added to any unpaid balance of 30 days or more. All collection expenses are chargeable to the customer.

Shipping:

- Shipped F.O.B. Unionville, CT 06085
- Normal shipments are made by UPS Ground. Express shipping is available upon request.
- All Shipping Charges will be added to the invoice.
- All shipments are made under the Reseller name.
- Normal shipment time for standard orders is 3 business days from receipt of order. Custom orders are normally shipped within 5 to 10 business days from receipt of approved design and/or order.

Returns:

- Orders are furnished on the condition that liability is limited to the replacement of an incorrectly printed order.
- Requests for credit must be made within 90 days of the invoice date.
- All returns for credit or replacement must be preauthorized. We assume no liability for damaged or lost shipments of unauthorized returns.
- Credit memos or refunds issued will not exceed the value of the original invoice.

Liability:

- Liability for errors is limited to the replacement of the items or credit for items. THRESHOLD cannot be responsible.

CONTACT INFORMATION

Mailing Address:

THRESHOLD
PO Box 789, Farmington, CT 06034-0789

Phone / Fax Numbers:

- Toll Free – 800-243-1969
- Local – 860-677-8586
- Fax – 800-428-1951

Shipping Address:

537 New Britain Avenue, Unionville, CT 06085

Web Address:

ThresholdPartner.com

Email Address:

Distributors@ThresholdSecurity.com

Sales Contacts:

Kate Urrutia, National Account Executive
1-800-243-1969, Ext 317
Email: KateU@ThresholdSecurity.com

Noel Turner, VP Of Sales
1-800-243-1969, Ext 370
Email: NTurner@ThresholdSecurity.com

Ron Coleman, National Account Executive
1-800-243-1969, Ext 328
Email: RColeman@ThresholdSecurity.com

Katrina Welch, Healthcare Account Executive
1-800-243-1969, Ext 328
Email: KWelch@ThresholdSecurity.com